

Multiple Agency Fiscal Note Summary

| | |
|-------------------------------|--|
| Bill Number: 2102 S HB | Title: PFML benefits/health info. |
|-------------------------------|--|

Estimated Cash Receipts

NONE

Estimated Operating Expenditures

| Agency Name | 2023-25 | | | | 2025-27 | | | | 2027-29 | | | |
|--|---------|----------|-------------|---------|---------|----------|-------------|---------|---------|----------|-------------|---------|
| | FTEs | GF-State | NGF-Outlook | Total | FTEs | GF-State | NGF-Outlook | Total | FTEs | GF-State | NGF-Outlook | Total |
| Washington State Health Care Authority | .0 | 0 | 0 | 0 | .0 | 0 | 0 | 0 | .0 | 0 | 0 | 0 |
| Department of Social and Health Services | .0 | 0 | 0 | 0 | .0 | 0 | 0 | 0 | .0 | 0 | 0 | 0 |
| Department of Corrections | .0 | 0 | 0 | 0 | .0 | 0 | 0 | 0 | .0 | 0 | 0 | 0 |
| University of Washington | .0 | 0 | 0 | 0 | .0 | 0 | 0 | 0 | .0 | 0 | 0 | 0 |
| Employment Security Department | 1.5 | 0 | 0 | 408,513 | 3.0 | 0 | 0 | 757,026 | 3.0 | 0 | 0 | 757,026 |
| Total \$ | 1.5 | 0 | 0 | 408,513 | 3.0 | 0 | 0 | 757,026 | 3.0 | 0 | 0 | 757,026 |

Estimated Capital Budget Expenditures

| Agency Name | 2023-25 | | | 2025-27 | | | 2027-29 | | |
|--|---------|-------|-------|---------|-------|-------|---------|-------|-------|
| | FTEs | Bonds | Total | FTEs | Bonds | Total | FTEs | Bonds | Total |
| Washington State Health Care Authority | .0 | 0 | 0 | .0 | 0 | 0 | .0 | 0 | 0 |
| Department of Social and Health Services | .0 | 0 | 0 | .0 | 0 | 0 | .0 | 0 | 0 |
| Department of Corrections | .0 | 0 | 0 | .0 | 0 | 0 | .0 | 0 | 0 |
| University of Washington | .0 | 0 | 0 | .0 | 0 | 0 | .0 | 0 | 0 |
| Employment Security Department | .0 | 0 | 0 | .0 | 0 | 0 | .0 | 0 | 0 |
| Total \$ | 0.0 | 0 | 0 | 0.0 | 0 | 0 | 0.0 | 0 | 0 |

Estimated Capital Budget Breakout

| | | |
|-------------------------------------|---------------------------------|---|
| Prepared by: Anna Minor, OFM | Phone: (360) 790-2951 | Date Published: Final 2/ 8/2024 |
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Individual State Agency Fiscal Note

| | | |
|-------------------------------|--|---|
| Bill Number: 2102 S HB | Title: PFML benefits/health info. | Agency: 107-Washington State Health Care Authority |
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Part I: Estimates

No Fiscal Impact

Estimated Cash Receipts to:

NONE

Estimated Operating Expenditures from:

NONE

Estimated Capital Budget Impact:

NONE

The cash receipts and expenditure estimates on this page represent the most likely fiscal impact. Factors impacting the precision of these estimates, and alternate ranges (if appropriate), are explained in Part II.

Check applicable boxes and follow corresponding instructions:

- If fiscal impact is greater than \$50,000 per fiscal year in the current biennium or in subsequent biennia, complete entire fiscal note form Parts I-V.
- If fiscal impact is less than \$50,000 per fiscal year in the current biennium or in subsequent biennia, complete this page only (Part I).
- Capital budget impact, complete Part IV.
- Requires new rule making, complete Part V.

| | | |
|----------------------------------|-----------------------|------------------|
| Legislative Contact: Emily Poole | Phone: 360-786-7106 | Date: 01/25/2024 |
| Agency Preparation: Sandra DeFeo | Phone: (360) 725-0455 | Date: 02/02/2024 |
| Agency Approval: Tanya Deuel | Phone: 360-725-0908 | Date: 02/02/2024 |
| OFM Review: Jason Brown | Phone: (360) 742-7277 | Date: 02/03/2024 |

Part II: Narrative Explanation

II. A - Brief Description Of What The Measure Does That Has Fiscal Impact

Significant provisions of the bill and any related workload or policy assumptions that have revenue or expenditure impact on the responding agency by section number.

Please see fiscal note attached.

II. B - Cash receipts Impact

Cash receipts impact of the legislation on the responding agency with the cash receipts provisions identified by section number and when appropriate, the detail of the revenue sources. Description of the factual basis of the assumptions and the method by which the cash receipts impact is derived. Explanation of how workload assumptions translate into estimates. Distinguished between one time and ongoing functions.

II. C - Expenditures

Agency expenditures necessary to implement this legislation (or savings resulting from this legislation), with the provisions of the legislation that result in the expenditures (or savings) identified by section number. Description of the factual basis of the assumptions and the method by which the expenditure impact is derived. Explanation of how workload assumptions translate into cost estimates. Distinguished between one time and ongoing functions.

Part III: Expenditure Detail

III. A - Operating Budget Expenditures

NONE

III. B - Expenditures by Object Or Purpose

NONE

III. C - Operating FTE Detail: *FTEs listed by classification and corresponding annual compensation. Totals agree with total FTEs in Part I and Part IIIA.*

NONE

III. D - Expenditures By Program (optional)

NONE

Part IV: Capital Budget Impact

IV. A - Capital Budget Expenditures

NONE

IV. B - Expenditures by Object Or Purpose

NONE

IV. C - Capital Budget Breakout

Acquisition and construction costs not reflected elsewhere on the fiscal note and description of potential financing methods.

NONE

IV. D - Capital FTE Detail: *FTEs listed by classification and corresponding annual compensation. Totals agree with total FTEs in Part IVB.*

NONE

Part V: New Rule Making Required

Provisions of the bill that require the agency to adopt new administrative rules or repeal/revise existing rules.

HCA Fiscal Note

Bill Number: **SHB 2102**

HCA Request #: 24-099

Title: **PFML Benefits/Health Info**

Part I: Estimates

No Fiscal Impact

Estimated Cash Receipts to:

NONE

Estimated Operating Expenditures from:

NONE

Estimated Capital Budget Impact:

NONE

The cash receipts and expenditure estimates on this page represent the most likely fiscal impact. Factors impacting the precision of these estimates, and alternate ranges (if appropriate), are explained in Part II.

Check applicable boxes and follow corresponding instructions:

- If fiscal impact is greater than \$50,000 per fiscal year in the current biennium or in subsequent biennia, complete entire fiscal note form Parts I-V.
- If fiscal impact is less than \$50,000 per fiscal year in the current biennium or in subsequent biennia, complete this page only (Part I).
- Capital budget impact, complete Part IV.
- Requires new rule making, complete Part V.

HCA Fiscal Note

Bill Number: **SHB 2102**

HCA Request #: 24-099

Title: **PFML Benefits/Health Info**

Part II: Narrative Explanation

II. A - Brief Description Of What The Measure Does That Has Fiscal Impact

Significant provisions of the bill and any related workload or policy assumptions that have revenue or expenditure impact on the responding agency by section number.

The bill introduces an addition to the existing RCW 70.02 establishing the requirements for disclosure of health care information to receive Paid Family Leave Benefits.

The passage of this bill does not create a fiscal impact for the Health Care Authority (HCA) because the added section relates to the responsibilities of the health care provider facilities, not HCA itself.

II. B - Cash Receipts Impact

Cash receipts impact of the legislation on the responding agency with the cash receipts provisions identified by section number and when appropriate, the detail of the revenue sources. Description of the factual basis of the assumptions and the method by which the cash receipts impact is derived. Explanation of how workload assumptions translate into estimates. Distinguish between one time and ongoing functions.

NONE

II. C – Expenditures

Agency expenditures necessary to implement this legislation (or savings resulting from this legislation), with the provisions of the legislation that result in the expenditures (or savings) identified by section number. Description of the factual basis of the assumptions and the method by which the expenditure impact is derived. Explanation of how workload assumptions translate into cost estimates. Distinguish between one time and ongoing functions.

NONE

Part III: Expenditure Detail

III. A - Operating Budget Expenditure

No fiscal impact, the requirements of this bill do not alter or expand any of HCA's current operations or services.

III. B - Expenditures by Object Or Purpose

NONE

III. C - Operating FTE Detail: FTEs listed by classification and corresponding annual compensation. Totals agree with total FTEs in Part I and Part IIIA.

NONE

III. D - Expenditures By Program (optional)

HCA Fiscal Note

Bill Number: **SHB 2102**

HCA Request #: 24-099

Title: **PFML Benefits/Health Info**

NONE

Part IV: Capital Budget Impact

IV. A - Capital Budget Expenditures

NONE

IV. B - Expenditures by Object Or Purpose

NONE

IV. C - Capital Budget Breakout: Acquisition and construction costs not reflected elsewhere on the fiscal note and description of potential financing methods.

NONE

IV. D - Capital FTE Detail: FTEs listed by classification and corresponding annual compensation. Totals agree with total FTEs in Part IVB.

NONE

Part V: New Rule Making Required

Provisions of the bill that require the agency to adopt new administrative rules or repeal/revise existing rules.

NONE

Individual State Agency Fiscal Note

| | | |
|-------------------------------|--|---|
| Bill Number: 2102 S HB | Title: PFML benefits/health info. | Agency: 300-Department of Social and Health Services |
|-------------------------------|--|---|

Part I: Estimates

No Fiscal Impact

Estimated Cash Receipts to:

NONE

Estimated Operating Expenditures from:

NONE

Estimated Capital Budget Impact:

NONE

The cash receipts and expenditure estimates on this page represent the most likely fiscal impact. Factors impacting the precision of these estimates, and alternate ranges (if appropriate), are explained in Part II.

Check applicable boxes and follow corresponding instructions:

- If fiscal impact is greater than \$50,000 per fiscal year in the current biennium or in subsequent biennia, complete entire fiscal note form Parts I-V.
- If fiscal impact is less than \$50,000 per fiscal year in the current biennium or in subsequent biennia, complete this page only (Part I).
- Capital budget impact, complete Part IV.
- Requires new rule making, complete Part V.

| | | |
|----------------------------------|-----------------------|------------------|
| Legislative Contact: Emily Poole | Phone: 360-786-7106 | Date: 01/25/2024 |
| Agency Preparation: Sara Corbin | Phone: 360-902-8194 | Date: 02/02/2024 |
| Agency Approval: Dan Winkley | Phone: 360-902-8236 | Date: 02/02/2024 |
| OFM Review: Arnel Blancas | Phone: (360) 000-0000 | Date: 02/02/2024 |

Part II: Narrative Explanation

II. A - Brief Description Of What The Measure Does That Has Fiscal Impact

Significant provisions of the bill and any related workload or policy assumptions that have revenue or expenditure impact on the responding agency by section number.

No fiscal impact to the Department of Social and Health Services (DSHS). New Section 1 workload impact, based on patients and clients served as a health care provider, is estimated to be minimal to provide a certification of a serious health condition required for benefits eligibility under the Paid Family and Medical Leave (PFML) program including any required documentation of a serious health condition and does not create a fiscal impact. No fiscal impact for amended RCW 70.02.030 Section 2(2)(a) as DSHS does not charge a fee for the disclosure. No fiscal impact for staff time to establish a process for tracking clients and patients requesting certification and documentation; and will be accomplished within their normal workload.

II. B - Cash receipts Impact

Cash receipts impact of the legislation on the responding agency with the cash receipts provisions identified by section number and when appropriate, the detail of the revenue sources. Description of the factual basis of the assumptions and the method by which the cash receipts impact is derived. Explanation of how workload assumptions translate into estimates. Distinguished between one time and ongoing functions.

None

II. C - Expenditures

Agency expenditures necessary to implement this legislation (or savings resulting from this legislation), with the provisions of the legislation that result in the expenditures (or savings) identified by section number. Description of the factual basis of the assumptions and the method by which the expenditure impact is derived. Explanation of how workload assumptions translate into cost estimates. Distinguished between one time and ongoing functions.

None

Part III: Expenditure Detail

III. A - Operating Budget Expenditures

NONE

III. B - Expenditures by Object Or Purpose

NONE

III. C - Operating FTE Detail: *FTEs listed by classification and corresponding annual compensation. Totals agree with total FTEs in Part I and Part IIIA.*

NONE

III. D - Expenditures By Program (optional)

NONE

Part IV: Capital Budget Impact

IV. A - Capital Budget Expenditures

NONE

IV. B - Expenditures by Object Or Purpose

NONE

IV. C - Capital Budget Breakout

Acquisition and construction costs not reflected elsewhere on the fiscal note and description of potential financing methods.

NONE

IV. D - Capital FTE Detail: *FTEs listed by classification and corresponding annual compensation. Totals agree with total FTEs in Part IVB.*

NONE

None

Part V: New Rule Making Required

Provisions of the bill that require the agency to adopt new administrative rules or repeal/revise existing rules.

Individual State Agency Fiscal Note

| | | |
|-------------------------------|--|--|
| Bill Number: 2102 S HB | Title: PFML benefits/health info. | Agency: 310-Department of Corrections |
|-------------------------------|--|--|

Part I: Estimates

No Fiscal Impact

Estimated Cash Receipts to:

NONE

Estimated Operating Expenditures from:

NONE

Estimated Capital Budget Impact:

NONE

The cash receipts and expenditure estimates on this page represent the most likely fiscal impact. Factors impacting the precision of these estimates, and alternate ranges (if appropriate), are explained in Part II.

Check applicable boxes and follow corresponding instructions:

- If fiscal impact is greater than \$50,000 per fiscal year in the current biennium or in subsequent biennia, complete entire fiscal note form Parts I-V.
- If fiscal impact is less than \$50,000 per fiscal year in the current biennium or in subsequent biennia, complete this page only (Part I).
- Capital budget impact, complete Part IV.
- Requires new rule making, complete Part V.

| | | |
|---------------------------------------|-----------------------|------------------|
| Legislative Contact: Emily Poole | Phone: 360-786-7106 | Date: 01/25/2024 |
| Agency Preparation: Kaile Chamberlain | Phone: (360) 725-8428 | Date: 01/31/2024 |
| Agency Approval: Michael Steenhout | Phone: (360) 789-0480 | Date: 01/31/2024 |
| OFM Review: Danya Clevenger | Phone: (360) 688-6413 | Date: 02/01/2024 |

Part II: Narrative Explanation

II. A - Brief Description Of What The Measure Does That Has Fiscal Impact

Significant provisions of the bill and any related workload or policy assumptions that have revenue or expenditure impact on the responding agency by section number.

An act relating to establishing requirements for the disclosure of health care information for qualifying persons to receive paid family and medical leave benefits; amending RCW 70.02.030; and adding a new section to chapter 70.02 RCW.

II. B - Cash receipts Impact

Cash receipts impact of the legislation on the responding agency with the cash receipts provisions identified by section number and when appropriate, the detail of the revenue sources. Description of the factual basis of the assumptions and the method by which the cash receipts impact is derived. Explanation of how workload assumptions translate into estimates. Distinguished between one time and ongoing functions.

II. C - Expenditures

Agency expenditures necessary to implement this legislation (or savings resulting from this legislation), with the provisions of the legislation that result in the expenditures (or savings) identified by section number. Description of the factual basis of the assumptions and the method by which the expenditure impact is derived. Explanation of how workload assumptions translate into cost estimates. Distinguished between one time and ongoing functions.

We assume this bill will have no fiscal impact to DOC.

Part III: Expenditure Detail

III. A - Operating Budget Expenditures

NONE

III. B - Expenditures by Object Or Purpose

NONE

III. C - Operating FTE Detail: *FTEs listed by classification and corresponding annual compensation. Totals agree with total FTEs in Part I and Part IIIA.*

NONE

III. D - Expenditures By Program (optional)

NONE

Part IV: Capital Budget Impact

IV. A - Capital Budget Expenditures

NONE

IV. B - Expenditures by Object Or Purpose

NONE

IV. C - Capital Budget Breakout

Acquisition and construction costs not reflected elsewhere on the fiscal note and description of potential financing methods.

NONE

IV. D - Capital FTE Detail: *FTEs listed by classification and corresponding annual compensation. Totals agree with total FTEs in Part IVB.*

NONE

Part V: New Rule Making Required

Provisions of the bill that require the agency to adopt new administrative rules or repeal/revise existing rules.

Individual State Agency Fiscal Note

| | | |
|-------------------------------|--|---|
| Bill Number: 2102 S HB | Title: PFML benefits/health info. | Agency: 360-University of Washington |
|-------------------------------|--|---|

Part I: Estimates

No Fiscal Impact

Estimated Cash Receipts to:

NONE

Estimated Operating Expenditures from:

NONE

Estimated Capital Budget Impact:

NONE

The cash receipts and expenditure estimates on this page represent the most likely fiscal impact. Factors impacting the precision of these estimates, and alternate ranges (if appropriate), are explained in Part II.

Check applicable boxes and follow corresponding instructions:

- If fiscal impact is greater than \$50,000 per fiscal year in the current biennium or in subsequent biennia, complete entire fiscal note form Parts I-V.
- If fiscal impact is less than \$50,000 per fiscal year in the current biennium or in subsequent biennia, complete this page only (Part I).
- Capital budget impact, complete Part IV.
- Requires new rule making, complete Part V.

| | | |
|-----------------------------------|-----------------------|------------------|
| Legislative Contact: Emily Poole | Phone: 360-786-7106 | Date: 01/25/2024 |
| Agency Preparation: Michael Lantz | Phone: 2065437466 | Date: 01/30/2024 |
| Agency Approval: Jed Bradley | Phone: 2066164684 | Date: 01/30/2024 |
| OFM Review: Ramona Nabors | Phone: (360) 742-8948 | Date: 02/01/2024 |

Part II: Narrative Explanation

II. A - Brief Description Of What The Measure Does That Has Fiscal Impact

Significant provisions of the bill and any related workload or policy assumptions that have revenue or expenditure impact on the responding agency by section number.

Substitute House Bill 2102 relates to requirements for the disclosure of health care information to receive paid family and medical leave benefits. Section 1(1) directs health care providers to provide a certification, and any related required documentation, of a serious health condition for a patient qualifying for paid family or medical leave within seven calendar days of receipt of a request and authorization from a patient. Section 1(2) requires health care facilities to implement and maintain policies and practices for such disclosures if they require administrative review of specified information or documentation prior to releasing it. Finally, Section 1(3) prohibits health care providers and facilities from charging a fee for a certification, though they may charge for an office visit needed to evaluate the patient.

SHB 2102 is the first version of this bill that the University of Washington has evaluated. On average, UW Medicine receives between 400 and 450 requests for information per day. Urgent requests are already processed within five days and UW Medicine does not charge for this service. UW Medicine may need to implement new procedures to ensure requests for certification related to paid family and medical leave are processed within the 7-day timeline. However, any costs will likely be minimal and can be absorbed using existing resources.

II. B - Cash receipts Impact

Cash receipts impact of the legislation on the responding agency with the cash receipts provisions identified by section number and when appropriate, the detail of the revenue sources. Description of the factual basis of the assumptions and the method by which the cash receipts impact is derived. Explanation of how workload assumptions translate into estimates. Distinguished between one time and ongoing functions.

II. C - Expenditures

Agency expenditures necessary to implement this legislation (or savings resulting from this legislation), with the provisions of the legislation that result in the expenditures (or savings) identified by section number. Description of the factual basis of the assumptions and the method by which the expenditure impact is derived. Explanation of how workload assumptions translate into cost estimates. Distinguished between one time and ongoing functions.

Part III: Expenditure Detail

III. A - Operating Budget Expenditures

NONE

III. B - Expenditures by Object Or Purpose

NONE

III. C - Operating FTE Detail: *FTEs listed by classification and corresponding annual compensation. Totals agree with total FTEs in Part I and Part IIIA.*

NONE

III. D - Expenditures By Program (optional)

NONE

Part IV: Capital Budget Impact

IV. A - Capital Budget Expenditures

NONE

IV. B - Expenditures by Object Or Purpose

NONE

IV. C - Capital Budget Breakout

Acquisition and construction costs not reflected elsewhere on the fiscal note and description of potential financing methods.

NONE

IV. D - Capital FTE Detail: *FTEs listed by classification and corresponding annual compensation. Totals agree with total FTEs in Part IVB.*

NONE

Part V: New Rule Making Required

Provisions of the bill that require the agency to adopt new administrative rules or repeal/revise existing rules.

Individual State Agency Fiscal Note

| | | |
|-------------------------------|--|---|
| Bill Number: 2102 S HB | Title: PFML benefits/health info. | Agency: 540-Employment Security Department |
|-------------------------------|--|---|

Part I: Estimates

No Fiscal Impact

Estimated Cash Receipts to:

NONE

Estimated Operating Expenditures from:

| | FY 2024 | FY 2025 | 2023-25 | 2025-27 | 2027-29 |
|---|---------|---------|---------|---------|---------|
| FTE Staff Years | 0.0 | 3.0 | 1.5 | 3.0 | 3.0 |
| Account | | | | | |
| Family and Medical Leave Insurance Account-State 22F-1 | 0 | 408,513 | 408,513 | 757,026 | 757,026 |
| Total \$ | 0 | 408,513 | 408,513 | 757,026 | 757,026 |

Estimated Capital Budget Impact:

NONE

The cash receipts and expenditure estimates on this page represent the most likely fiscal impact. Factors impacting the precision of these estimates, and alternate ranges (if appropriate), are explained in Part II.

Check applicable boxes and follow corresponding instructions:

- If fiscal impact is greater than \$50,000 per fiscal year in the current biennium or in subsequent biennia, complete entire fiscal note form Parts I-V.
- If fiscal impact is less than \$50,000 per fiscal year in the current biennium or in subsequent biennia, complete this page only (Part I).
- Capital budget impact, complete Part IV.
- Requires new rule making, complete Part V.

| | | |
|----------------------------------|-----------------------|------------------|
| Legislative Contact: Emily Poole | Phone: 360-786-7106 | Date: 01/25/2024 |
| Agency Preparation: Hope Gamez | Phone: 360-763-2919 | Date: 01/30/2024 |
| Agency Approval: Lisa Henderson | Phone: 360-902-9291 | Date: 01/30/2024 |
| OFM Review: Anna Minor | Phone: (360) 790-2951 | Date: 02/08/2024 |

Part II: Narrative Explanation

II. A - Brief Description Of What The Measure Does That Has Fiscal Impact

Significant provisions of the bill and any related workload or policy assumptions that have revenue or expenditure impact on the responding agency by section number.

The Substitute House Bill (SHB 2102) version makes the following changes:

- Specifies that a health care provider is required to provide a "certification of a serious health condition" for qualifying a patient for paid family or medical leave, instead of being required to "disclose health care information" for that purpose.
- Narrows the requirement to provide a certification of a serious health condition for qualifying a patient for paid family or medical leave so that it applies just to the patient, instead of the patient or the patient's family member.
- Removes the requirement for a health care provider to provide the requested health care information directly to the Employment Security Department, with a copy remitted to the patient.
- Extends the timing requirement for a health care provider to provide the requested information from five working days to seven calendar days of receipt of a request and authorization from the patient.
- Specifies that the bill does not require a provider to complete a certification for a serious health condition for which the provider does not have the necessary patient information.
- Specifies that the bill does not prohibit or limit the ability of a health care provider to charge a fee associated with any office visit necessary for evaluating a patient.

The bills states that a health care provider shall provide a certification of serious health condition required by chapter 50A.15 RCW for a qualifying a patient for paid family or medical leave, including any required documentation of a serious health condition, within seven calendar days of receipt of a request and authorization from the patient. The health care provider or health care facility may not charge a fee for the execution of the certification. The bill does not prohibit or limit the provider from charging a fee associated with any office visit necessary for evaluating the patient. Employment Security Department (ESD) will use current resources, in coordination with the Department of Social and Health Services and the Department of Health to communicate the change in law to the public and to health care providers.

Section one: Adds a new section to 70.02 RCW that requires a health care provider to provide a certification of serious health condition required by chapter 50A.15 RCW for qualifying a patient for paid family or medical leave, including any required documentation of a serious health condition (SHC), within seven calendar days of receipt of a request and authorization from the patient.

II. B - Cash receipts Impact

Cash receipts impact of the legislation on the responding agency with the cash receipts provisions identified by section number and when appropriate, the detail of the revenue sources. Description of the factual basis of the assumptions and the method by which the cash receipts impact is derived. Explanation of how workload assumptions translate into estimates. Distinguished between one time and ongoing functions.

II. C - Expenditures

Agency expenditures necessary to implement this legislation (or savings resulting from this legislation), with the provisions of the legislation that result in the expenditures (or savings) identified by section number. Description of the factual basis of the assumptions and the method by which the expenditure impact is derived. Explanation of how workload assumptions translate into cost estimates. Distinguished between one time and ongoing functions.

Operations Summary

SHB 2102 requires that a health care provider provide a certification of a serious health condition for qualifying a patient for Paid Family or Medical Leave. This bill will have an impact to the Employee Security Department (ESD) by causing an increase in incoming calls and potential escalations regarding a claimant's right of enforcement and potential questions regarding submission timelines. ESD will need to modify current procedures, resources, and training materials, and conduct minor rulemaking.

Operating costs during FY2025

Rulemaking and Policy Related Costs:

- WAC chapter 192-610 will be modified to cross reference the changes required by this bill to chapter 70.02 RCW.
- Minor Rule Making = \$30,000.

Total Rulemaking and Policy Costs: \$30,000

Operations Related Costs:

- Employment Security Benefits Specialist 3- (1 FTE) Beginning July 1, 2024, and ongoing. This position will assist with any escalations resulting from the changes from this bill or concerns regarding the claimants’ right of enforcement, or if certifications are not submitted within the provided time frame. Cost in FY 25 and ongoing: \$129,710.
- Employment Security Benefits Technician (ESBT) - (1 FTE) Beginning July 1, 2024, and ongoing. We anticipate an increase in calls from customers and providers with questions on the timeline and payment requirements. It is estimated that 1 ESBT can absorb a call increase of up to 5,000 calls a year, based on a 15-minute average call time. One additional ESBT can handle this increase in customer service work. Cost in FY 25 and ongoing: \$101,252.

Total Operations Related Costs during FY2025 and ongoing: \$129,710 + 101,252= \$230,962

Ombuds Office Related Costs:

- Program Specialist 5 - (1 FTE) Beginning July 1, 2024, and ongoing. This position would be needed to assist with 500 additional inquiries a year plus hardship processing calls, which would be another 750 requests for accelerated review, for a total cost of \$147,550.

Total Ombuds Office Related Costs during FY2025 and ongoing: \$147,550.

Total Agency costs:

FY25: \$30,000 + \$230,962 +147,550 = \$408,512

FY26 and ongoing: \$230,962 +147,550 = \$378,512

Part III: Expenditure Detail

III. A - Operating Budget Expenditures

| Account | Account Title | Type | FY 2024 | FY 2025 | 2023-25 | 2025-27 | 2027-29 |
|-----------------|--|-------|---------|---------|---------|---------|---------|
| 22F-1 | Family and Medical Leave Insurance Account | State | 0 | 408,513 | 408,513 | 757,026 | 757,026 |
| Total \$ | | | 0 | 408,513 | 408,513 | 757,026 | 757,026 |

III. B - Expenditures by Object Or Purpose

| | FY 2024 | FY 2025 | 2023-25 | 2025-27 | 2027-29 |
|--------------------------------------|---------|---------|---------|---------|---------|
| FTE Staff Years | | 3.0 | 1.5 | 3.0 | 3.0 |
| A-Salaries and Wages | | 198,965 | 198,965 | 397,930 | 397,930 |
| B-Employee Benefits | | 79,586 | 79,586 | 159,172 | 159,172 |
| C-Professional Service Contracts | | | | | |
| E-Goods and Other Services | | 75,450 | 75,450 | 90,900 | 90,900 |
| G-Travel | | | | | |
| J-Capital Outlays | | | | | |
| M-Inter Agency/Fund Transfers | | | | | |
| N-Grants, Benefits & Client Services | | | | | |
| P-Debt Service | | | | | |
| S-Interagency Reimbursements | | | | | |
| T-Intra-Agency Reimbursements | | 54,512 | 54,512 | 109,024 | 109,024 |
| 9- | | | | | |
| Total \$ | | 0 | 408,513 | 408,513 | 757,026 |

III. C - Operating FTE Detail: *List FTEs by classification and corresponding annual compensation. Totals need to agree with total FTEs in Part I and Part IIIA*

| Job Classification | Salary | FY 2024 | FY 2025 | 2023-25 | 2025-27 | 2027-29 |
|--------------------------|--------|---------|---------|---------|---------|---------|
| ES BENEFITS SPECIALIST 3 | 66,015 | | 1.0 | 0.5 | 1.0 | 1.0 |
| ES BENEFITS TECHNICIAN | 49,119 | | 1.0 | 0.5 | 1.0 | 1.0 |
| PROGRAM SPECIALIST 5 | 76,607 | | 1.0 | 0.5 | 1.0 | 1.0 |
| Total FTEs | | | 3.0 | 1.5 | 3.0 | 3.0 |

III. D - Expenditures By Program (optional)

NONE

Part IV: Capital Budget Impact

IV. A - Capital Budget Expenditures

NONE

IV. B - Expenditures by Object Or Purpose

NONE

IV. C - Capital Budget Breakout

Acquisition and construction costs not reflected elsewhere on the fiscal note and description of potential financing methods.

NONE

IV. D - Capital FTE Detail: *FTEs listed by classification and corresponding annual compensation. Totals agree with total FTEs in Part IVB.*

NONE

Part V: New Rule Making Required

Provisions of the bill that require the agency to adopt new administrative rules or repeal/revise existing rules.

WAC chapter 192-610 will be modified to cross reference the changes required by this bill to chapter 70.02 RCW.